



**Minutes**  
**Work Study Session**  
**Queen Creek Town Council**  
Queen Creek Town Hall, 22350 S. Ellsworth Road  
Council Chambers  
April 18, 2007  
5:30 p.m.

**1. Call to Order**

The meeting was called to order at 5:31 pm.

**2. Roll Call**

Council Members present: Barney; Coletto-Cohen; Vice Mayor Valenzuela and Mayor Sanders.

Council Members Hildebrandt, Mortensen and Wootten were out of town.

**ITEMS FOR DISCUSSION** These items are for Council discussion only and no action will be taken. In general, no public comment will be taken.

**3. Presentation** on Queen Creek Customer Service Initiative – GOCity.

Michael Woods, Information & Marketing Division, gave presentation on a new program to enhance customer service internally & externally. The program will allow 24-hour access to information, problem reporting and provide tracking and reporting services. Mr. Woods said the contract will be on the May 2, 2006 Council agenda for approval. Council asked if there would be emergency phone numbers to report utility problems. Mr. Woods said yes.

**4. Discussion** on initiating a Solid Waste Study.

Ramona Simpson, Public Works Mgmt. Assistant, reviewed the proposed interim solid waste plan and study. She reviewed the landfill closure schedule, recycling and proposed transfer station locations. Ms. Simpson stated that the current method of trash pick-up is provided by five private companies and there are three recycling bins. Council asked what if any revenue is generated by recycling – Ms. Simpson said generally minimal if any revenue is generated and recycling is more of a service provided to the community. Council also asked if the monthly fees charged by municipalities that provide solid waste services were adequate to cover costs – Ms. Simpson replied that the fees cover some costs, but almost always the municipality subsidizes the service. There was some discussion on how monthly fees may be affected by the distance to a landfill. Council directed staff to prepare the solid waste study and present to Council for approval.

**5. Discussion** on amending Town Code Chapter 14 Streets & Sidewalks.

Jan Martin, Street Maintenance Manager, presented proposed amendments to the Town Code Chapter 14 Streets & Sidewalks which would allow the Town to trim trees within the right-of-way in order to sweep and maintain streets. Ms. Martin explained that HOA's or individual

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property owners are responsible for the upkeep of the trees, however, there are some instances where the trees overhang and aren't being maintained sufficiently to allow street sweeping. She said that notices are provided to the property owner/HOA requesting the trees be trimmed (higher canopy) but sometimes no response is received. Council discussed re-evaluating the planting/maintenance requirements for street lined streets.

**6. Adjournment**

**Motion:** Valenzuela

**Second:** Barney

To adjourn the Work Study Session at 6: 15pm.

**Vote:** Unanimous

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TOWN OF QUEEN CREEK

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Arthur M. Sanders, Mayor

Attest:

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Jennifer F. Robinson, CMC

I, Jennifer F. Robinson, do hereby certify that, to the best of my knowledge and belief, the foregoing Minutes are a true and correct copy of the Minutes of the April 18, 2007 Work Study Session of the Queen Creek Town Council. I further certify that the meeting was duly called and that a quorum was present

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Jennifer F. Robinson, CMC

Passed and approved on May 2, 2007