



**BOYS & GIRLS CLUBS**

OF THE EAST VALLEY

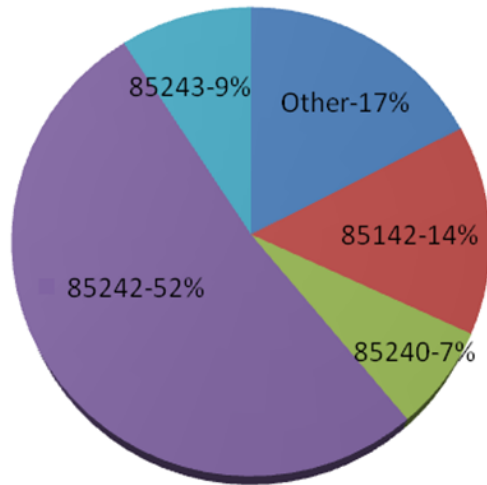
Queen Creek Branch

**GREAT FUTURES START **HERE.****

**Quarter 3 Report**

# Membership Information

Membership by Zip Code



85242-226

85142-63

Other-76

85243-40

85240-31

\*Out of 436  
Total Members

85242-52%

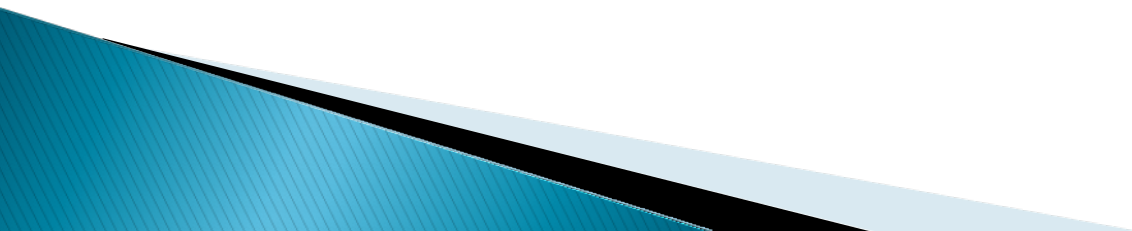
85142-14%

Other-17%

85243-9%

85240-7%

# Branch Update

- ▶ The Queen Creek Branch has gone through several staffing transitions this quarter; Justin Duran took over for Sandi Dial in December, as Branch Executive, Mindy French has taken over for Roosevelt Woods as Youth Development Director, and Brittany Armstrong has been named the new Front Desk Manager.
  - ▶ Branch programs have been our primary focus over the past three months we have changed our program system to add more structure to the branch and to put parents more at ease. National programs are being run with pre and post tests being recorded so that we know how our members are doing.
  - ▶ Teen Services are being revamped, this began with the teen center hours being changed from 6pm–9pm to 3–7pm. We have increased the number of hours we offer service and we are offering them at a time more conducive to teens after school.
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# How our parents think we are doing...

- ▶ 100% of our branch parents would recommend our program to a friend
- ▶ 92% of our parents have seen a positive impact on their child as a result of the Club
- ▶ 95% of our parents think our staff members are friendly and approachable
- ▶ 100% of our parents feel comfortable leaving their child with us because they feel the Club is a safe environment

\*Survey results are based on our bi-annual parent survey given out



# Quarter 4 Plans

- ▶ Begin Summer registration process
  - ▶ Hire new Teen Services Director
  - ▶ Begin aggressive recruitment for youth and teens for our Summer program
  - ▶ Implement the Net Smartz, Healthy Habits, National Fine Arts, and MLB Wanna Play? Programs
  - ▶ Increase community involvement and improve Club perception in the community
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