



Minutes
Work Study Session
Queen Creek Town Council

Queen Creek Town Hall, 22350 S. Ellsworth Road
Council Chambers
August 4, 2010
5:30pm

1. Call to Order

The meeting was called to order at 5:30pm.

2. Roll Call (one or more members of the Council may participate by telephone)

Council Members present: Alston; Benning; Brown; Vice Mayor Barnes and Mayor Barney. Council Member Wheatley arrived at 5:45pm and Council Member Oliphant was absent.

3. Motion to adjourn to Executive Session for the following purposes:

A. Discussion and consultation with the town attorney for legal advice regarding solid waste collection services. A.R. S. 38-431.03(A)(3).

B. Discussion and consultation with the Town's attorney for legal advice and to consider the Town's position and instruct its attorney regarding lease negotiations with T-Mobile at Desert Mountain Park. A.R.S. 38-431.03(A)(3) and (4).

C. Discussion and consultation with the Town Attorney for legal advice and to consider the Town's position and instruct its attorney regarding possible contract negotiations regarding formation of fire district. A.R.S. 38-431.03(A)(3) and (4).

Motion to adjourn to Executive Session at 5:31pm (Barnes/Alston/Unanimous)

The Work Study Session was reconvened at 6:45pm.

ITEMS FOR DISCUSSION These items are for Council discussion only and no action will be taken. In general, no public comment will be taken.

4. Presentation and introduction to the True Colors Communication Tool.

Town Manager John Kross reported that True Colors was implemented with staff in conjunction with the Customer Service Initiative (CSI) and has been very effective.

Human Resources Director Bruce Gardner provided background information on the development of the True Colors Communication Tool and how it has been used in customer service training. He said there has been positive feedback from staff on the tool and from the Town-wide survey on relating to customer service. Mr. Gardner stated that a follow-up discussion item will be scheduled for the August 18, 2010 Work Study Session.

5. Adjournment

The meeting was adjourned at 6:59pm.

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TOWN OF QUEEN CREEK

Gail Barney, Mayor

Attest:

Jennifer F. Robinson, MMC

I, Jennifer F. Robinson, do hereby certify that, to the best of my knowledge and belief, the foregoing Minutes are a true and correct copy of the Minutes of the August 4, 2010 Work Study Session of the Queen Creek Town Council. I further certify that the meeting was duly called and that a quorum was present.

Jennifer F. Robinson, MMC

Passed and approved on August 18, 2010