



# VOLUNTEERS

Calendar Year-End Review 2023











# GOALS & OBJECTIVES

The achievement of the Town's goals is best accomplished through active community involvement.

- Sustained a volunteer program for the Town offering opportunities for civic engagement throughout the year, collaboratively across all Town departments.
- 2. Increased the current capacity of individual and group volunteer involvement by more than 100% in the first calendar year to best support Town staff in providing community programs, services and events.
- 3. Strategically conducted outreach to ensure that volunteers reflect the diversity of the Queen Creek community.











### The Numbers

#### 2022

323 Volunteers 83,956 Hours Served

\$36,685 Program Budget (Equates to \$26 p/vol for shirt, lanyard, water, tools & supplies to do the task successfully & recognition)

#### 2023

1,4 10 Volunteers 9 1,10 2 Hours Served

The national value of each volunteer hour is \$31.80. Thus a total benefit to taxpayers of \$2,897,043 (91,102 hours x \$31.80)











### Return on Investment

- **1** "Value of giving" is captured in evaluation volunteers have opportunities to voice suggestions, concerns, give ideas, and other feedback
- 2 Public to Public engagement, volunteers act as ambassadors
- 3. Staff & volunteers interact with each other, modeling Town values
- 4. Volunteers by no means substitute staff, but they do provide a labor force that is critical to support staff
- 5. Staff and volunteers gain important job skills for résumé building











## Small-Town Spirit of Queen Creek

A com m unity com ing together to be a part of the Town's success

Arm y National Guard Corporate Groups Court-Mandated Families & Individuals Faith-Based Groups Just Serve Local Businesses
City & County Partners
Nonprofit Clubs & Groups
School & College Groups
Sports Leagues



Police & Fire Dept. Volunteers

Monthly Clean Up at Recycling Center

Neighborhood Beautification/Code Compliance Service Project

Boy Scouts Fish Habitats at Frontier Family Park Service Project

QC Heat Softball Little League Painting at Park Where They Play

## 2023 Highlights









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9/11National Day of Service included ASU Partnership



Pocket Park for Pups Fence Painting Service Project











## Recognition

Donna Johnson,
Community Emergency
Response Team (CERT)
volunteer team lead won
the Queen Creek
Chamber of Commerce
Volunteer of the Year
award!



18 volunteers will be formerly recognized at the Town's first Volunteer Appreciation Dinner in April 2024.







QC Volunteers is committed to providing a consistent and positive experience that reflects Town values and standards.

Sustainability of the program that keeps pace with the dynamic growth of the Town.

Queen Creek is the model for civic engagement.



Coming Soon ...

Staff & Volunteer Training Opportunities

Enhanced
Volunteer
Assignments &
New Departments
Opening Up to
Volunteers

More Social Gatherings for Volunteers





