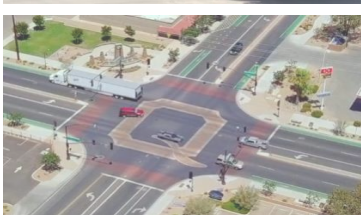


QC VOLUNTEERS

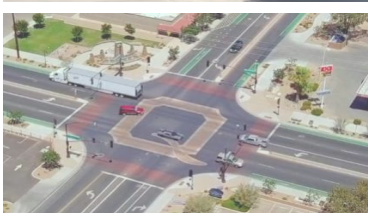
Town of Queen Creek's New Volunteer Program 2023



GOALS & OBJECTIVES

The achievement of the Town's goals is best accomplished through active community involvement.

- 1.** Initiate a volunteer program for the Town offering opportunities for civic engagement throughout the year, collaboratively across all Town departments.
- 2.** Increase the current capacity of individual and group volunteer involvement by 100% in the first year to best support Town staff in providing community programs, services and events.
- 3.** Strategically conduct outreach to ensure that volunteers reflect the diversity of the Queen Creek community.



VOLUNTEERS dedicate their time, talents, skills and knowledge

Service Requirements

For a volunteer to be considered 'active,' they are asked to contribute 48 or more hours annually (calendar year) to the Town. The benefit of remaining on 'active' status, is that they will qualify for service pins and invited to the annual volunteer appreciation dinner.

Volunteers who do not contribute 48 or more hours annually to the Town, will still be recognized, however, they will not qualify for service pins nor the annual volunteer appreciation dinner.

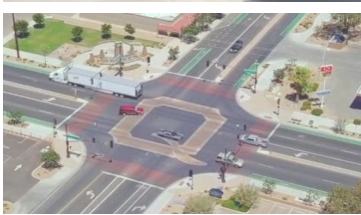
Notable Program Attributes

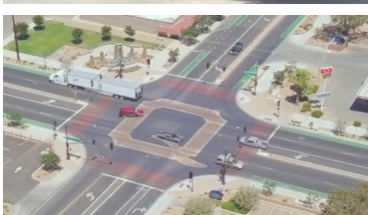
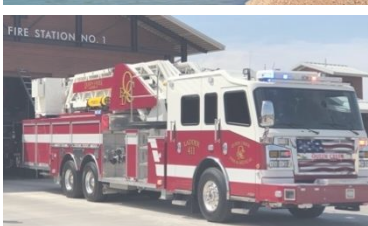
1. Professional Standards of Excellence & Strong Code of Ethics

2. Risk Management Strategies

- Youth (if under 18, a parent/legal guardian consent is required; if under 14, must be accompanied by an adult)
- Code of Conduct
- Release & Waiver of Liability
- Background Screenings (18 years or older only & have possibility of being unsupervised while working with youth, disabled or homebound persons or in security-sensitive area)
- Emergency Contacts

3. Evaluation – volunteers have opportunities to voice suggestions, concerns, give ideas, and other feedback





Town's Commitment to Volunteers

- Create opportunities for volunteers to use their skills & develop new ones.
- Train volunteers with clear and specific directions from their supervisor.
- Give volunteers necessary information, equipment, materials, and assistance to meet the requirements of their assignment.
- Keep volunteers informed about opportunities, events and news.
- Provide a safe, positive and friendly environment.
- Be receptive to hearing volunteer needs, concerns, ideas and suggestions.
- Coordinate social gatherings for volunteers to meet other volunteers.
- Recognize and appreciate volunteers.



Benefits of Volunteering:

- Get on the job training
- Network & meet new people
- Obtain a job reference or enhance a resume
- Gain knowledge or new skill
- Learn how municipal government operates
- Act local
- Feel good & help others
- Serve the community
- Make friends
- Have fun

Get involved!

VOLUNTEER



QueenCreekAZ.gov/volunteer

2022 data & strategy for moving forward



- an estimated **323 events** volunteers contributed **1,780 hours**
- plus numerous **sports leagues** contributed **82,176 hours**
- **Assisted community members young and old and provided vital support to Town staff**

In 2022, the National Value of Each Volunteer Hour was \$29.95. Thus a total benefit to taxpayers of \$2,514,482 (83,956 hours x \$29.95).

Current focus is to increase 323 volunteers to 646 with a contribution of 3,560 hours (100% increase in the first year).

Also, consistently track, train & recognize volunteers.

Current Opportunities

Water-Smart Workshops

QC Recycles

Community Emergency Response Team (Fire)

Police Patrol – Fleet, Traffic, Administration & Community Outreach

Community Services Program Support (Ex. CLI, Pancake Breakfast, Seniors, etc.)

Special Events

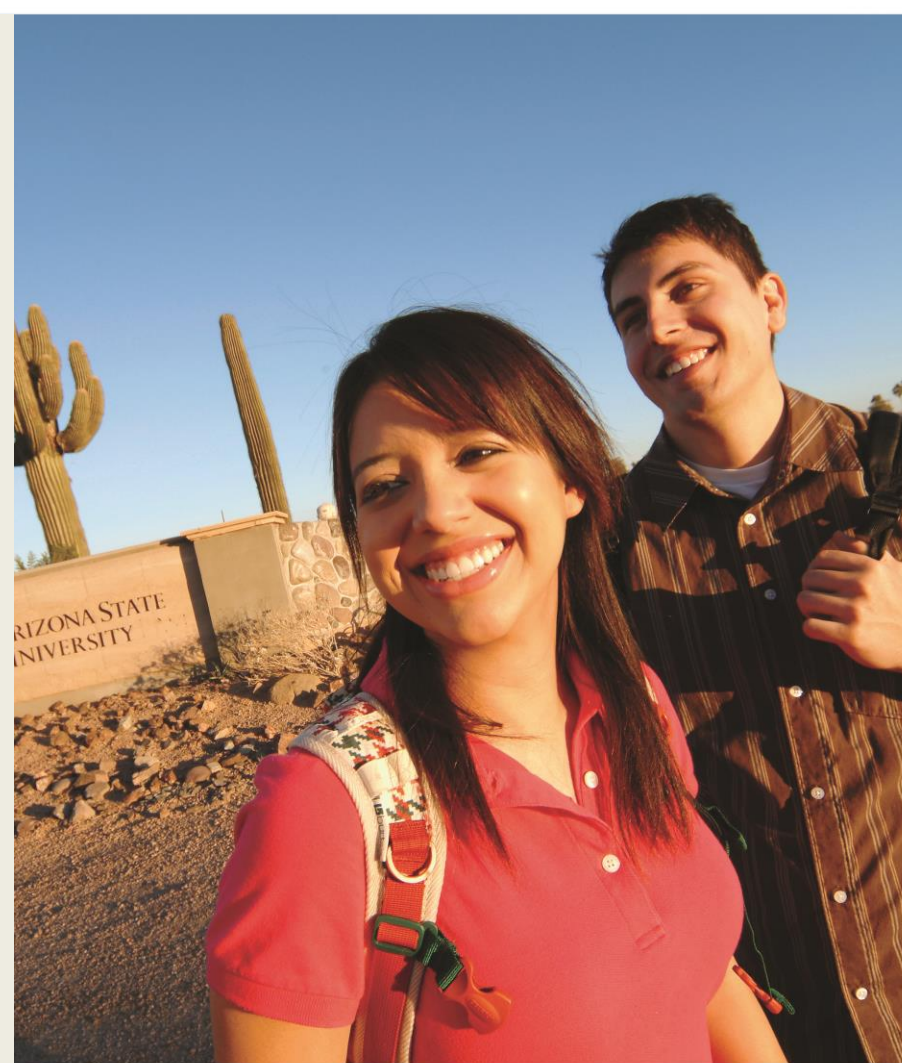
Grounds Maintenance

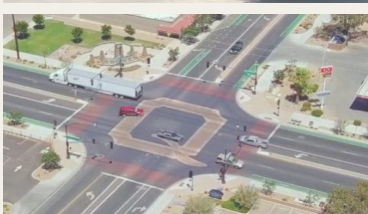




Coming Soon ...

- **Court-Mandated Community Service**
- **Eagle Scout Projects**
- **Planned National Days of Service**
- **Ambassador Program**
- **Student Internships**
- **Other Opportunities**





Thank You!