When utilizing Chrome to view Town Council or Planning & Zoning meetings, viewers may be presented with an error indicating the video could not be loaded because of its format. This is due to a security setting in Chrome and is the video format itself. The options to work around this error are to either use a different browser (such as Firefox, Microsoft Edge, or Safari) or to adjust the page settings in Chrome. Instructions for adjusting Chrome are below.

With the chosen video open, please note the error in the upper-left pane. Click the lock in the corner of the page

G Video Outline - Queen Creek Town, AZ - Google Chrome	- 🗆 ×							
in gueencreektownaz.iqm2.com/Citizens/SplitView.aspx?Mode=Video&MeetingID=1542&Format=Agenda								
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The media could not be loaded, either because the server or network failed or because the format is not supported.	Queen Creek Town							
X	Town Council Regular Session							
	Community Chambers							
	Wednesday, July 15, 2020							
	6:30 PM							
	Instructions							
Town Council Acquiar Session 7/15/2020 6:30 PM	To see the details on any agenda item click on the outline on the left hand side and the item will appear on this side of the screen. So now in one place you can watch or listen to your public meetings, follow along with the agenda and see what they are taiking about. You can even download the entire minutes and agenda if they are available. Meeting Video may not be available for all meetings.							
Downloads: Agenda Agenda Packet 1. Call to Order	Try it now! Click an agenda item on the left. Agenda items in the navy color will show additional details.							

Click "Site Settings"



Note "queencreektownaz.iqm2.com" is the selected website.

Settings	Q. Search settings		
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Ensure that "Privacy and Security" is highlighted in the left pane, then scroll down in the "Permissions" section on the right to "Insecure Content" and select "Allow" as indicated below.

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After refreshing the page, the video now plays as expected.